



Credence Corporation

Credence Corporation, the law and technology specialists, was established in 2005 to navigate Complex Commercial Litigators through the technical challenges of Forensic Data Collection, Electronic Discovery, and Traditional Document Management. In five years, Credence has five locations across the State of Florida and has built up a reputation second to none with Florida's most eminent lawyers and legal practices.

Credence is a provider of Forensic Data Collection and Reporting, Electronic Discovery, Document Hosting, and Paper Discovery Services. As an extension of their client's litigation department, Credence has developed tried and tested methodologies that will save lawyers time, money and worry.

Products used in this solution:

- Microsoft Server 2008 Hyper V
- Microsoft SQL Server 2008 Enterprise
- Dell Power Edge Quad Core Servers
- Dell Switch Infrastructure
- 20 terabytes of Storage
- Barracuda Web Balancers
- SonicWall High Availability Firewall
- Acronis Enterprise Back up Software
- Drobo Pro Back Up Storage
- Relativity
- Clearwell

BUSINESS NEEDS

In order to maintain ongoing growth and stay ahead of the competition, Credence needed to migrate the managed hosting that was currently being outsourced to providing their own platform. The current vendor restricted their flexibility and also reduced their profit margin.

Credence researched a suitable supplier that could assist with the migration and to install the new platform.

SOLUTION

LAN Infotech was asked to provide five 9 service, meaning 99.999% up time. With lawyers sometimes working through the night on high profile litigation cases, Credence clients require access to the data 7x24x365. In order to ensure this level of service, LAN Infotech installed proactive monitoring which monitors all aspects of the server and network performance. If any issues arise, they are immediately remedied.

LAN Infotech built the hardware/software infrastructure, integrated the Relativity/Clearwell software and worked with both manufacturers to insure peak performance per the manufacturers specifications.

The entire project took about 45 days.

BENEFITS

Credence new servers has resulted in a reduction of IT expenses of 30%. On this specific project, LAN Infotech's engineers completed,

1. A reliable and secure server that is in-house as opposed to being outsourced
2. IT Infrastructure to enable us to grow our business and still maintain high performance
3. Back up storage
4. Co-location facility

Now that the installation and product testing is complete, LAN Infotech provides the ongoing maintenance support, co-location and day-to-day operations.

CREDENCE
Where Law & Technology Intersect



“LAN Infotech provided us with sound advice; they were pro-active and provided us with real cost-effective solutions that would improve our efficiency. They always had our best interest at heart.

From the time we received their proposal, to the time of the installation; LAN Infotech broke down this complex task into activities that were easy to understand and made good business sense.”

Dennis Hall, Founding Partner, Credence Corporation

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